ALC PDF PRO

Beta User Guide

Important: This guide is only for beta testing when Windows Smart App Control blocks the ALC PDF PRO executable. Smart App Control is a Windows security feature. Disabling it reduces protection against untrusted applications. Only proceed if you trust the ALC PDF PRO software and have received this guide as part of the beta test.

Why am I seeing this?

On some Windows 11 computers, Smart App Control may block a newly distributed ALC PDF PRO executable because Windows cannot yet establish sufficient trust for the unsigned beta application. This is a Windows security decision and does not by itself mean that ALC PDF PRO is malicious.

Typical message:

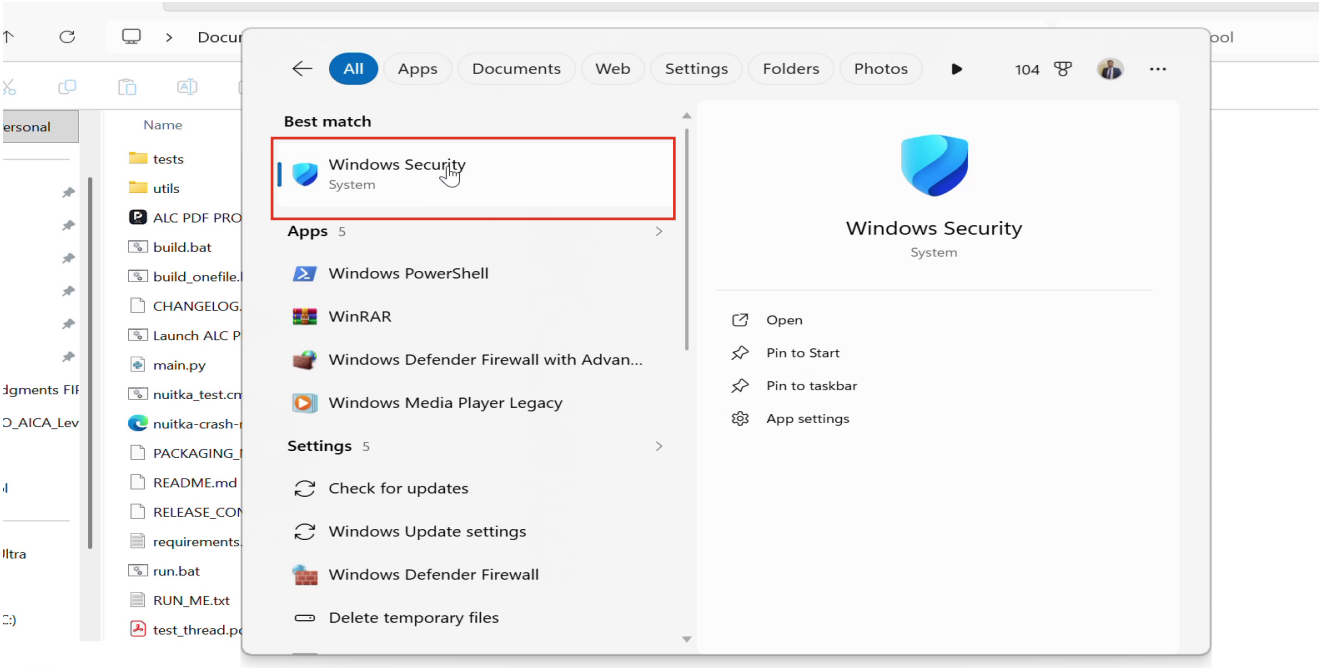
Smart App Control blocked an app that may be unsafe

Windows may state that the application was blocked because its publisher could not be verified to confirm that it was safe to run.

Recommended approach: Follow the steps below only if the ALC PDF PRO beta team has asked you to do so.

Step 1 — Open Windows Security

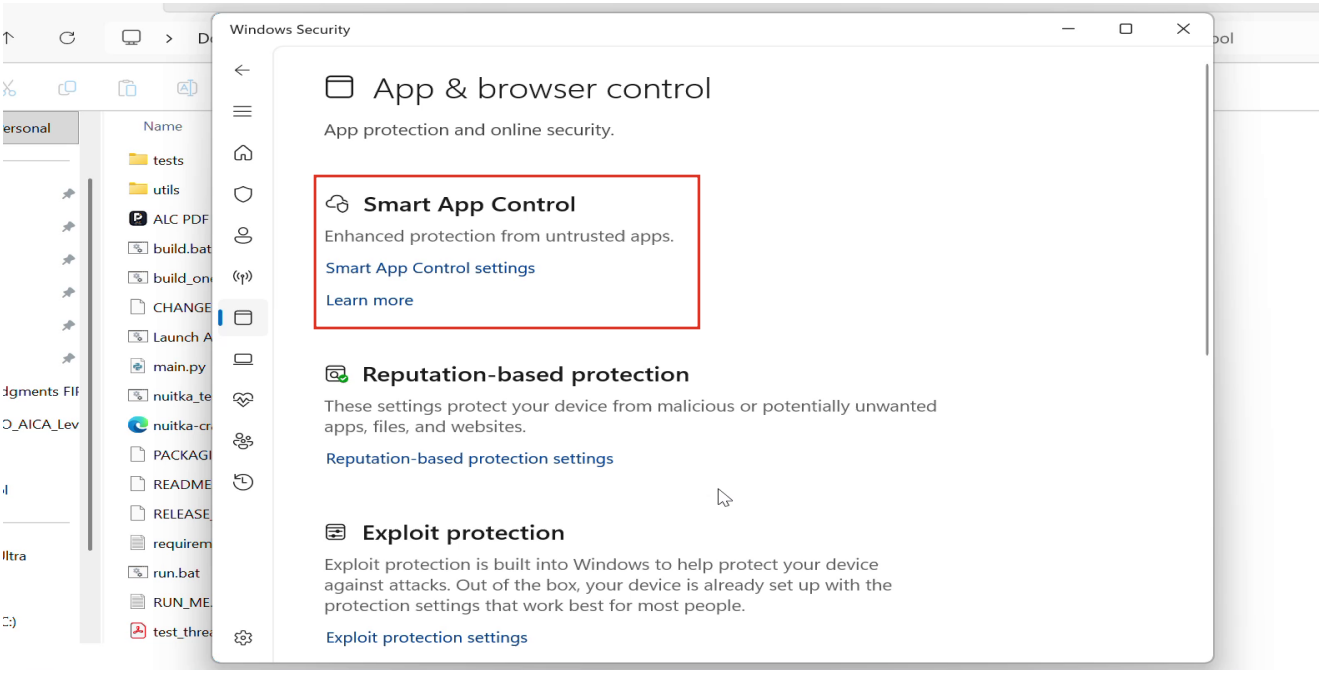
Click the Windows Start/Search button and type **Windows Security**. Open the Windows Security application.



The screen recording supplied for this guide shows Windows Security appearing as the best match in Windows Search.

Step 2 — Open App & browser control

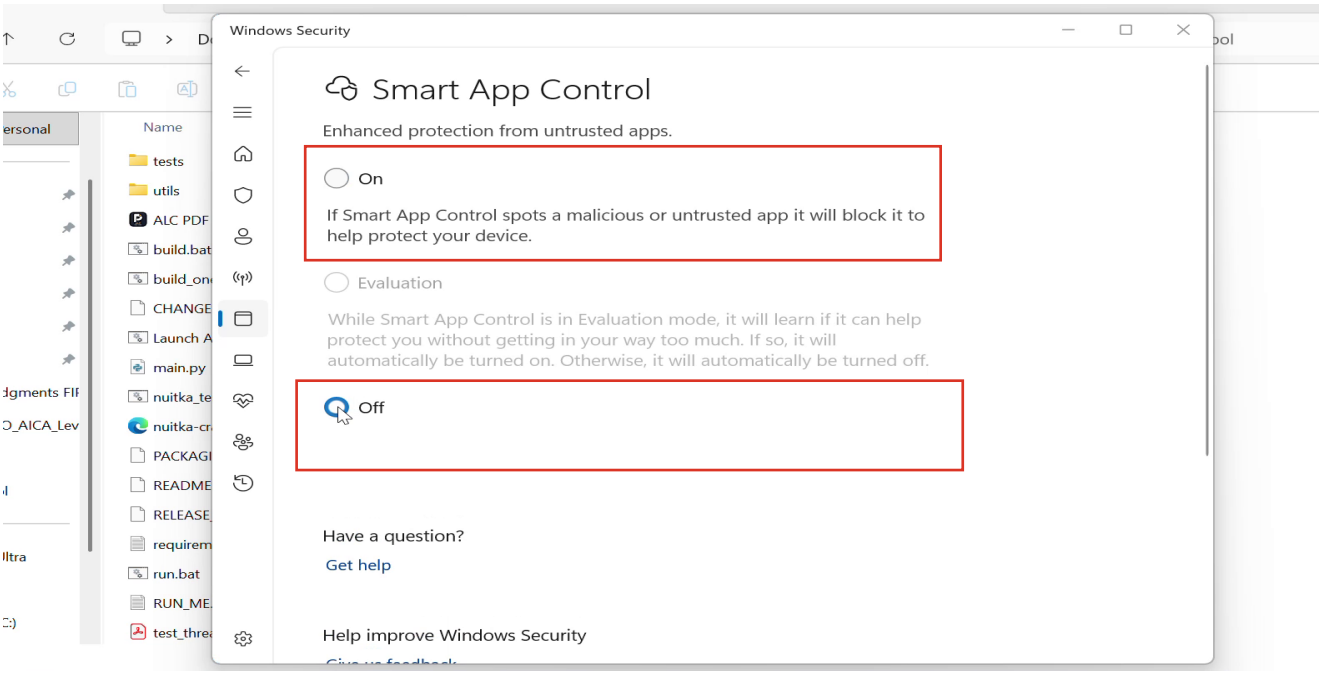
In Windows Security, select **App & browser control**. You will see the Smart App Control section near the top of this page.



Click **Smart App Control settings**.

Step 3 — Turn Smart App Control Off

On the Smart App Control settings page, select **Off**.



Step 4 — Run ALC PDF PRO

After Smart App Control has been disabled, close Windows Security and launch **ALC PDF PRO.exe** again. The application should now be allowed to start.

> **Security note:** Microsoft describes Smart App Control as protection against malicious or untrusted applications. Turning it off reduces this protection. Do not use this workaround for software you do not trust.

After the beta test

If your Windows version permits Smart App Control to be switched back on, you may restore it after completing the beta test. Microsoft notes that Smart App Control behaviour and the ability to change its state can vary by Windows version and rollout. If the option to re-enable it is unavailable, do not attempt registry modifications; contact your IT/support team or refer to Microsoft's current Windows Security guidance.

This guide is intended for the ALC PDF PRO beta testing programme. For a future production release, code signing and Windows security compatibility testing should be used to reduce the need for this workaround.